

DEPARTMENT OF TRANSPORTATION SERVICES  
COMMITTEE FOR ACCESSIBLE TRANSPORTATION

**Minutes of the Meeting**

Date, Time, Place: February 7, 2003, 10:30 a.m.  
DTS Conference Room  
650 South King Street, 3<sup>rd</sup> Floor  
Honolulu, Hawaii 96813

Voting Members present:

Adult Day Care Centers of Hawaii, Helen Meyers  
Ho'opono, Dave Eveland  
Hawaii Disability Rights Center, Ann Collins  
Lanakila Rehabilitation Center, Karen Cavalieri  
Catholic Charities Elderly Service, Tom Baty

Ex-Officio Members present:

Disability and Communication Access Board, Kirby Shaw  
Department of Transportation Services, Paul Romaine, Alvina Kubo  
State Department of Health, Michael Tamanaha  
Fixed Route and Paratransit Services Contractor, Patricia Nielsen, Art Loebl, John Black

Voting Member unexcused:

Easter Seals Hawaii, Linda Guess  
Kokua Program, U.H. at Manoa, Ann Ito  
ARC of Hawaii,  
Komo Mai Center at Leeward Community College, Jeanne Torres

Ex-Officio Members excused:

Oahu Metropolitan Planning Organization, Michelle Kurisu

Ex-Officio Members unexcused:

State Department of Human Services  
Mayor's Committee for Persons with Disabilities, Charles Doremus  
Honolulu Committee on Aging, Lois Bunin

Guest(s): Morris Nakamura – self  
Pat Blum – Eye of the Pacific

1. Chairperson Helen Meyers called the meeting to order at 10:34 a.m.
2. The Minutes of the June 14, 2002, meeting was approved.
3. Attendees introduced themselves. See attached sign-in sheet.
5. Chapter 13, ROH
  - Copies distributed to members. Members were requested to review current ROH and submit comments/changes to DTS by cob February 28, 2003. K. Shaw requested an example of possible changes recommended by DTS. It was explained that previously (about 2 years ago) revisions were submitted and included a change to TheBus section requiring that an infant/child under a certain age must be accompanied by an adult when riding TheBus. This in turn would require the same for TheHandi-Van. K. Shaw recommended that consideration be given to the fact that a 17 year old, although not an adult, may be sufficient to supervise the infant/child on public transit. Recommended comments/changes to ROH will be discussed at next meeting.

#### ADA Eligibility Appeal Hearing

- DTS recommends amending the current two CAT appeal panel members and one DTS representative to be one each from DTS, OTS, and CAT. The reason for this was that previous attempts to have appeals were delayed due to inability to get two CAT members on the same day. Discussion indicated that from the applicant's perception they might feel this new panel may be "stacked against" them by not having two CAT members (the consumer advocate) on the panel. After further discussion it was decided that with two weeks notice, the CAT members present are committed to the existing number of CAT panel members and would re-visit this in six months to see if there are continued problems.
5. DTS's response to the CAT questions and recommendations regarding the Primary Corridor Final Impact Statement were distributed. CAT members were also informed that a CD with the full report was available for loan.
  6. New Business
    - Chair, Helen Myers requested that the By-Laws be reviewed and placed on the next agenda for discussion/change, since it has not been reviewed for many years. (DTS to distribute)
    - A. Collins requested documentation of the development of the ADA denial appeals panel membership. T. Baty recommended looking at the minutes as far back as 3 – 4 years ago.

7. TheHandi-Van concerns:

- Reservationists are not negotiating the one-hour before or after requested time as required by law. OTS response was that the situation was corrected and riders must call to let them know so this type of situation would not recur.
- Not all drivers are ensuring that the wheelchair riders are properly secured in their chair and this could cause serious injury and they also don't get out of their seat to assist passengers on and off. OTS response was that they are trained and re-trained to do this and that customers must call in so they can identify the specific driver(s) and immediately discipline them.
- Rider questioned whether there is a "bonus" program for schedulers to place lots of people on driver's run. OTS responded that there is a bonus (\$25) for scheduling a run to be more efficient, however, the riders must get to their appointments on time.
- Most taxi drivers do not get out to assist riders.

The next meeting is scheduled for March 14, 2003. Meeting adjourned at 11:40 a.m.